

# National Accessibility Study

March 2024

Leger polled **1,503 Canadian adults** in a survey on disability and accessibility. The new data demonstrates the urgent need to improve access in Canada.



## Accessibility impacts the majority of Canadians

64% have a disability or a family member they live with/take care of with a disability

### Canadians agree access is urgent but improvements aren't fast enough

**86%** believe that ensuring our buildings and spaces are accessible for people with disabilities is an **urgent priority**

**57%** rate the level of access of the buildings where they live, work and learn as **fair or poor**

**36%** feel the accessibility of buildings and spaces in their city **haven't changed at all**

**36%** feel the accessibility of buildings and spaces in their city have gotten better at a **slower than satisfactory** rate

### The impacts are significant.

Of those with a disability...

**63%** who aren't employed agree they **could work more hours** if their workplace was more accessible





**54%** **experience anxiety** about getting around in public places

**50%** **avoid** less accessible places

**43%** of those employed agree they **could work more hours** if their workplace was more accessible

### Attitudinal barriers in the workplace continue to persist

Among those with a disability themselves or in their household, the top challenges include:

-  A lack of understanding from others about their physical needs/situation (**50%**)
-  A lack of understanding of the needs of persons with disabilities (**21%**)
-  A lack of understanding/belief in the potential of persons with disabilities (**19%**)
-  Preconceived attitudes and perceptions about the potential of people with disabilities (**19%**)