

RHFAC RATING SURVEY

v4.0 (January 2024)

The RHFAC Rating Survey was developed to measure meaningful access in the built environment under the Rick Hansen Foundation Accessibility Certification™ (RHFAC) Program.

Only individuals with an RHFAC Professional designation are qualified to conduct and submit RHFAC ratings on the RHFAC Registry for official certification of a Site.

For more information, questions or comments, please contact us at:
access@rickhansen.com.

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RHFAC Certification Levels and Requirements

Certification Levels

RHFAC offers two levels of certification: **RHF Accessibility Certified** and **RHF Accessibility Certified Gold**.



A Site's certification level is determined by:

1. Meeting the **Certification Prerequisites** and **Gold Certification Prerequisites**; and
2. Achieving a **minimum rating score** on the Rating Survey as shown in the table below.

Pre-Construction Sites follow the same requirements, receiving **RHF Accessibility Certified Pre-Construction** or **RHF Accessibility Certified Gold Pre-Construction**.

| Certification Level | Rating Score | Certification Prerequisites | Gold Certification Prerequisites |
|---|------------------|-----------------------------|----------------------------------|
| RHF Accessibility Certified Gold RHF Accessibility Certified Gold Pre-Construction | 80%+ | ✓ | ✓ |
| RHF Accessibility Certified Gold | 80%+ | ✓ | ✗ |
| RHF Accessibility Certified Gold Pre-Construction | 60% - 79% | ✓ | ✗ |
| Not certified | 0 - 100%+ | ✗ | ✗ |

Prerequisites

Certification Prerequisites

To be certified, a Site must have:

- An accessible public entrance; and
- Access to all key functional spaces

Gold Certification Prerequisites

To be eligible for RHF Accessibility Certified Gold, a Site must also have:

- Designated accessible parking space(s), if parking is provided for Site users
- Access to public transit, if the Site is located in an area serviced by transit
- Accessible path(s) of travel leading to building or trail entrance and throughout the building or trail
- An accessible primary entrance for public and staff (if separate)
- Access to all floors expected to be used by elevator or lift usable by everyone
- At least one universal washroom
- Emergency systems with visual and audible fire alarms in both public and private areas
- Wayfinding strategies in place to navigate throughout the Site
- Safety warning features, such as tactile attention indicators at the top of stairs, and cane-detectable features, if there are overhead or protruding hazards along the path of travel
- Tactile markings for permanent room identification signs
- Audio accessibility and communication enhancement technologies, when applicable to the Site
- Accessibility provision(s) for the key functional facilities of the Site
- Accessible or adaptable residential unit(s) for each type of unit (e.g., bachelor, 1 bedroom, etc.) available, if it is a multi-unit residential building

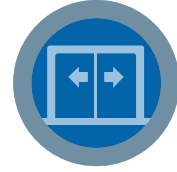
1. Vehicular Access



| 1.1 Parking | | Maximum Points |
|--------------|---|----------------|
| 1.1.1 | Number of designated accessible spaces | 5 |
| 1.1.2 | Location of designated accessible spaces | 3 |
| 1.1.3 | Dimensions of designated accessible spaces | 5 |
| 1.1.4 | Surface is stable, firm, and slip resistant | 5 |
| 1.1.5 | Clear signage | 3 |
| 1.1.6 | Safe pedestrian pathways within parking lots | 5 |
| 1.1.7 | Curb ramps (if level change en route to exterior pathway) | 4 |
| 1.1.8 | Pedestrian crossings within parking areas | 3 |
| 1.1.9 | Height clearance (if sheltered or parkade) | 4 |
| 1.1.10 | Well-illuminated (if site expected to be lit) | 3 |
| 1.1.11 | Shelter for designated accessible spaces | 2 |
| 1.1.12 | Payment systems are convenient and accessible (if paid parking) | 3 |
| Total Points | | 45 |

| 1.2 General Vehicular Access | | Maximum Points |
|------------------------------|---|----------------|
| 1.2.1 | Passenger drop-off and pick-up zones (if required for expected usage) | 10 |
| 1.2.2 | Public transit, including pedestrian crossings at intersections (if area is serviced) | 10 |
| 1.2.3 | Electric vehicle charging stations (if provided) | 10 |
| Total Points | | 30 |

2. Exterior Approach and Entrance



| 2.1 Exterior Pathways to Facilities on Site | | Maximum Points |
|---|---|----------------|
| 2.1.1 | Clear width | 5 |
| 2.1.2 | Surface is firm, stable and slip resistant | 5 |
| 2.1.3 | Clear signage (if required for expected usage) | 3 |
| 2.1.4 | Path is level or low-gradient slope (when not accommodated by ramp) | 3 |
| 2.1.5 | Passing/rest areas with clear space | 3 |
| 2.1.6 | Curb ramps (if level change en route to entrance) | 4 |
| 2.1.7 | Edge protection | 4 |
| 2.1.8 | No obstacles on path and overhead, or obstacles are cane detectable and high contrast | 5 |
| 2.1.9 | Convenient and understandable pathway to facilities | 5 |
| 2.1.10 | Clearly marked pedestrian crossings within site boundaries | 3 |
| 2.1.11 | Drainage | 2 |
| 2.1.12 | Well-illuminated (if site expected to be lit) | 3 |
| 2.1.13 | Seating | 3 |
| Total Points | | 48 |

| 2.2 Exterior Ramps | | Maximum Points |
|--------------------|---|----------------|
| 2.2.1 | Slope | 5 |
| 2.2.2 | Clear width | 3 |
| 2.2.3 | Surface is firm, stable and slip resistant | 5 |
| 2.2.4 | Level landings with clear space | 4 |
| 2.2.5 | Colour-contrasted and slip-resistant strip | 4 |
| 2.2.6 | Handrails | 5 |
| 2.2.7 | Edge protection | 3 |
| 2.2.8 | Well illuminated (if required for expected usage) | 3 |
| 2.2.9 | Convenient location | 3 |
| Total Points | | 35 |

| 2.3 Exterior Stairs | | Maximum Points |
|---------------------|--|----------------|
| 2.3.1 | Clear width | 2 |
| 2.3.2 | Surface is firm, stable and slip resistant | 5 |
| 2.3.3 | Level landings with clear space and at regular intervals | 3 |
| 2.3.4 | Handrails | 5 |
| 2.3.5 | Tactile attention indicators (truncated domes) | 5 |
| 2.3.6 | Colour-contrasted and slip-resistant strip on nosing | 4 |

| 2.3 Exterior Stairs | | Maximum Points |
|---------------------|---|----------------|
| 2.3.7 | Riser height and tread depth | 4 |
| 2.3.8 | No open riser | 3 |
| 2.3.9 | Nosing design | 2 |
| 2.3.10 | Drainage | 2 |
| 2.3.11 | Height clearance | 3 |
| 2.3.12 | Well illuminated (if required for expected usage) | 3 |
| Total Points | | 41 |

| 2.4 Building Entrances | | Maximum Points |
|------------------------|--|----------------|
| 2.4.1 | Entrance(s) required to be accessible | 5 |
| 2.4.2 | Entrance is easily identified | 5 |
| 2.4.3 | Power-operated door or easy-to-open door | 5 |
| 2.4.4 | Sufficient opening, hold-open, and closing time for power-operated doors | 4 |
| 2.4.5 | Controls for power-operated doors | 4 |
| 2.4.6 | Emergency power or fail-safe systems for power operated doors | 2 |
| 2.4.7 | Door security and entry system is accessible and easy to use | 5 |
| 2.4.8 | Door security and entry system is easily identified and conveniently located | 4 |

| 2.4 Building Entrances | | Maximum Points |
|------------------------|--|----------------|
| 2.4.9 | Clear opening width of entrance doors | 5 |
| 2.4.10 | Level landing at entrance | 5 |
| 2.4.11 | Level threshold | 5 |
| 2.4.12 | Clear space on exterior and interior of door | 4 |
| 2.4.13 | Outward-opening doors | 3 |
| 2.4.14 | Glazed doors have colour-contrasted strips or markings | 3 |
| 2.4.15 | Vision panels (if provided) | 2 |
| 2.4.16 | Well-illuminated (if site expected to be lit) | 3 |
| 2.4.17 | Seating at entrances | 3 |
| 2.4.18 | Shelter | 3 |
| 2.4.19 | Service dog relief area | 3 |
| Total Points | | 73 |

3. Interior Circulation



| 3.1 Interior Doors and Doorways (not including Washrooms) | Maximum Points |
|---|----------------|
| 3.1.1 Power-operated doors or open entries | 5 |
| 3.1.2 Sufficient opening, hold-open, and closing time for power-operated doors | 4 |
| 3.1.3 Controls for manually activated doors | 4 |
| 3.1.4 Emergency power or fail-safe systems for power-operated doors (if on an emergency exit route) | 2 |
| 3.1.5 Door security and entry system is accessible and easy to use | 5 |
| 3.1.6 Door security and entry system is easily identified and conveniently located | 4 |
| 3.1.7 Minimum force required to open doors with sufficient opening time | 5 |
| 3.1.8 Clear opening width of doors and doorways | 5 |
| 3.1.9 Level threshold | 5 |
| 3.1.10 Clear space on outside and inside of door | 4 |
| 3.1.11 Outward-opening doors | 3 |
| 3.1.12 Door handles are U-shaped lever style or equivalent | 4 |
| 3.1.13 Doors are colour contrasted with adjacent surfaces | 3 |
| 3.1.14 Glazed doors have colour-contrasted strips or markings | 3 |

| 3.1 Interior Doors and Doorways (not including Washrooms) | | Maximum Points |
|---|------------------------------------|----------------|
| 3.1.15 | Vision panels (if provided) | 2 |
| 3.1.16 | Kick plates on doors | 2 |
| 3.1.17 | Accessible gate (if any turnstile) | 3 |
| Total Score | | 63 |

| 3.2 Path of Travel | | Maximum Points |
|--------------------|---|----------------|
| 3.2.1 | No abrupt level changes within a storey or single floor | 5 |
| 3.2.2 | Access to all facilities expected to be used | 5 |
| 3.2.3 | Layout is logical and direct | 3 |
| 3.2.4 | Open-plan areas are well defined and include tactile direction indicators | 5 |
| 3.2.5 | Line-up/queuing guides (if provided) | 4 |
| Total Score | | 22 |

| 3.3 Corridors and Hallways | | Maximum Points |
|----------------------------|---|----------------|
| 3.3.1 | Clear width | 5 |
| 3.3.2 | Surface is stable, firm, and slip resistant | 5 |

| 3.3 Corridors and Hallways | | Maximum Points |
|----------------------------|--|----------------|
| 3.3.3 | No obstacles on path and overhead, or obstructions are cane detectable and high contrast | 5 |
| 3.3.4 | Flooring and/or carpet with no busy patterns | 2 |
| 3.3.5 | Colour contrast between wall and floor, with no glare | 3 |
| 3.3.6 | Glazed walls have colour-contrasted strips or markings | 2 |
| 3.3.7 | Handrails (if long hallway) | 3 |
| 3.3.8 | Seating (if long hallway) | 3 |
| 3.3.9 | Well-illuminated | 3 |
| Total Score | | 31 |

| 3.4 Interior Ramps | | Maximum Points |
|--------------------|--|----------------|
| 3.4.1 | Slope | 5 |
| 3.4.2 | Clear width | 3 |
| 3.4.3 | Surface is stable, firm and slip resistant | 5 |
| 3.4.4 | Level landings with clear space | 4 |
| 3.4.5 | Colour-contrasted and slip-resistant strip | 4 |
| 3.4.6 | Handrails | 5 |
| 3.4.7 | Edge protection | 3 |
| 3.4.8 | Well-illuminated | 3 |
| 3.4.9 | Convenient location | 3 |
| Total Score | | 35 |

| 3.5 Elevators | | Maximum Points |
|---------------|--|----------------|
| 3.5.1 | Easy to find | 3 |
| 3.5.2 | Easy to use | 5 |
| 3.5.3 | Clear space in front of hall call buttons in elevator lobbies | 3 |
| 3.5.4 | Hall call buttons are accessible and at accessible height | 5 |
| 3.5.5 | Clear opening width of door | 5 |
| 3.5.6 | Sufficient opening, hold-open, and closing time | 4 |
| 3.5.7 | Door reopening device | 2 |
| 3.5.8 | Self-levelling and level threshold | 3 |
| 3.5.9 | Interior dimensions and floor surfaces | 5 |
| 3.5.10 | Controls inside elevator cab at accessible height and location | 4 |
| 3.5.11 | Cab controls include Braille and tactile characters, and are easy to use | 4 |
| 3.5.12 | Emergency communication systems | 5 |
| 3.5.13 | Audible elevator components | 4 |
| 3.5.14 | Visual elevator components | 4 |
| 3.5.15 | Handrails | 4 |
| 3.5.16 | Colour contrast between interior cab floor and wall, with no glare | 3 |
| 3.5.17 | Doors are colour contrasted with surroundings | 2 |

| 3.5 Elevators | | Maximum Points |
|---------------|---|----------------|
| 3.5.18 | Mirror in rear of elevator cab (if not flow-through type) | 3 |
| 3.5.19 | Well-illuminated cab interior and elevator lobbies | 3 |
| Total Score | | 71 |

| 3.6 Interior Stairs | | Maximum Points |
|---------------------|--|----------------|
| 3.6.1 | Clear width | 2 |
| 3.6.2 | Surface is stable, firm, and slip resistant | 5 |
| 3.6.3 | Level landings with clear space and at regular intervals | 3 |
| 3.6.4 | Handrails | 5 |
| 3.6.5 | Tactile attention indicators (truncated domes) | 5 |
| 3.6.6 | Colour-contrasted and slip-resistant strip on nosing | 4 |
| 3.6.7 | Riser height and tread depth | 4 |
| 3.6.8 | No open riser | 3 |
| 3.6.9 | Nosing design | 2 |
| 3.6.10 | Flooring with no busy patterns | 2 |
| 3.6.11 | Height clearance | 3 |
| 3.6.12 | Well illuminated | 3 |
| Total Score | | 41 |

| 3.7 Escalators and Moving Walkways | | Maximum Points |
|------------------------------------|---|----------------|
| 3.7.1 | Alternative is available | 3 |
| 3.7.2 | Colour-contrasted detectable feature at the top | 3 |
| 3.7.3 | Colour-contrasted nosings and side edges | 4 |
| 3.7.4 | Visual and audible notifications at start and end | 3 |
| 3.7.5 | Accessible stop button | 3 |
| 3.7.6 | Well-illuminated | 3 |
| Total Score | | 19 |

| 3.8 Platform Lifts | | Maximum Points |
|--------------------|---|----------------|
| 3.8.1 | Installed in existing site where elevator is not feasible | 5 |
| 3.8.2 | Independently operated | 5 |
| 3.8.3 | Door/gate clear opening width and threshold | 5 |
| 3.8.4 | Barriers and guards | 3 |
| 3.8.5 | Size and capacity appropriate for expected usage | 3 |
| 3.8.6 | Light pressure and control buttons | 3 |
| 3.8.7 | Emergency communication button | 3 |
| 3.8.8 | Well-illuminated | 3 |
| Total Score | | 30 |

4. Interior Services and Environment



| 4.1 Lobby and Reception Areas | | Maximum Points |
|-------------------------------|--|----------------|
| 4.1.1 | Logical arrangement of circulation routes and facilities | 3 |
| 4.1.2 | Location of key facilities easily identified | 3 |
| 4.1.3 | Washroom facilities adjacent to lobby and reception area | 3 |
| 4.1.4 | Floor finishes and firm and slip resistant, with no glare or busy patterns | 3 |
| 4.1.5 | Seating where expected to wait | 3 |
| 4.1.6 | Well-illuminated | 3 |
| Total Score | | 18 |

| 4.2 Reception Desks, Service Counters, and Self-Service Transaction Kiosks | | Maximum Points |
|--|---|----------------|
| 4.2.1 | Desk/counters accessible height or variety of heights | 5 |
| 4.2.2 | Space for knee clearance at transaction points for public and staff | 5 |
| 4.2.3 | Clear space for approach for public and staff | 3 |
| 4.2.4 | Clearly visible from entrance doors with direct route | 3 |

| 4.2 Reception Desks, Service Counters, and Self-Service Transaction Kiosks | | Maximum Points |
|--|---|----------------|
| 4.2.5 | Clear signage | 3 |
| 4.2.6 | Desk/counter is colour contrasted with surroundings | 2 |
| 4.2.7 | Audio accessibility and communication enhancement technologies | 5 |
| 4.2.8 | Accessible interactive self-service transaction kiosks | 5 |
| 4.2.9 | Audio information and instructions (if self-service transaction kiosks) | 3 |
| 4.2.10 | Well-illuminated | 3 |
| Total Score | | 37 |

| 4.3 Waiting Areas, General Seating, Meeting Rooms, and Lounges | | Maximum Points |
|--|--|----------------|
| 4.3.1 | Variety of seating types | 5 |
| 4.3.2 | Arrangement of seating with clear space | 3 |
| 4.3.3 | Upholstery is matte, non-slip without bold pattern, and contrasts with environment | 2 |
| 4.3.4 | Tables are stable with rounded corners | 2 |
| 4.3.5 | Tables at accessible height with knee clearance | 5 |
| 4.3.6 | Audio accessibility and communication enhancement technologies | 5 |
| 4.3.7 | Other communication systems (both visual and audible) | 3 |

| 4.3 Waiting Areas, General Seating, Meeting Rooms, and Lounges | | Maximum Points |
|--|--|----------------|
| 4.3.8 | Floor finishes are firm and slip resistant, with no glare or busy patterns | 3 |
| 4.3.9 | Well-illuminated | 3 |
| Total Score | | 31 |

| 4.4 Kitchens | | Maximum Points |
|--------------|---|----------------|
| 4.4.1 | Approach to kitchen is accessible | 5 |
| 4.4.2 | Clear space for manoeuvring | 5 |
| 4.4.3 | Sink at accessible height and location | 4 |
| 4.4.4 | Knee clearance under sink | 4 |
| 4.4.5 | Sink faucet is easy to use or automatic | 3 |
| 4.4.6 | Counter surfaces at accessible height | 5 |
| 4.4.7 | Microwave mounting height accessible and safe | 4 |
| 4.4.8 | Refrigerator is easy to open | 2 |
| 4.4.9 | Accessible storage options | 3 |
| 4.4.10 | Variety of seating and table options | 5 |
| 4.4.11 | Well-illuminated | 3 |
| Total Score | | 43 |

| 4.5 Acoustic Considerations | | Maximum Points |
|-----------------------------|---|----------------|
| 4.5.1 | Sound damping and background noise | 5 |
| 4.5.2 | Volume of speakers and voice paging systems adjustable per area | 3 |
| 4.5.3 | Double-glazed windows are installed | 2 |
| Total Score | | 10 |

| 4.6 Illumination and Building Systems | | Maximum Points |
|---------------------------------------|---|----------------|
| 4.6.1 | Flooring, walkway, ramp and stairway surfaces are well illuminated | 4 |
| 4.6.2 | Lighting levels are consistent throughout site | 4 |
| 4.6.3 | Lighting individually controlled in task areas (if required for expected usage) | 4 |
| 4.6.4 | Interaction between lighting and surfaces minimizes glare | 3 |
| 4.6.5 | No abrupt changes between outdoor and indoor spaces | 3 |
| 4.6.6 | Building controls are at accessible heights | 4 |
| 4.6.7 | Window are glazed or fitted with material to reduce glare and noise | 3 |
| 4.6.8 | Drinking fountains are accessible | 3 |
| Total Score | | 28 |

5. Sanitary Facilities



| 5.1 Accessible Washrooms | | Maximum Points |
|--------------------------|---|----------------|
| 5.1.1 | Number of accessible washrooms adequate for expected use | 5 |
| 5.1.2 | Washroom identification signage | 3 |
| 5.1.3 | Power-operated door or screen wall entry | 5 |
| 5.1.4 | Minimum force required to open entry door | 3 |
| 5.1.5 | Clear opening width of entry and toilet stall doors | 3 |
| 5.1.6 | Entry door and toilet stall door have accessible hardware | 3 |
| 5.1.7 | Entry door and toilet stall door are colour contrasted with adjacent surfaces | 3 |
| 5.1.8 | Clear space for manoeuvring and transfer | 5 |
| 5.1.9 | Grab bars at appropriate height and locations at toilets | 5 |
| 5.1.10 | Toilets at appropriate height and have back supports | 5 |
| 5.1.11 | Toilet flushing mechanisms are within easy reach | 4 |
| 5.1.12 | Toilet paper dispensers at appropriate height and locations | 5 |
| 5.1.13 | Power outlet near toilet | 2 |
| 5.1.14 | Accessible urinals with clear space | 5 |
| 5.1.15 | Urinals are colour contrasted with adjacent surface | 2 |

| 5.1 Accessible Washrooms | | Maximum Points |
|--------------------------|--|----------------|
| 5.1.16 | Sink and counter at recommended height with knee clearance | 5 |
| 5.1.17 | All washroom accessories at accessible heights and locations | 4 |
| 5.1.18 | Automated or easy-to-operate plumbing fixtures and accessories | 4 |
| 5.1.19 | Floor surface is stable, firm, and non-slip | 4 |
| 5.1.20 | Colour contrast between floor and wall, and fixtures | 2 |
| 5.1.21 | Emergency call button | 3 |
| 5.1.22 | Child change table at accessible height | 2 |
| 5.1.23 | Well-illuminated | 3 |
| Total Score | | 85 |

| 5.2 Showers | | Maximum Points |
|-------------|--|----------------|
| 5.2.1 | Number of accessible showers adequate for expected use | 5 |
| 5.2.2 | Roll-in shower | 5 |
| 5.2.3 | Grab bars at appropriate heights and locations | 5 |
| 5.2.4 | Floor surface is stable, firm, and non-slip | 4 |
| 5.2.5 | Colour contrast between shower tile floor and wall | 2 |
| 5.2.6 | Water control mounted on wall at accessible height | 4 |
| 5.2.7 | Hand-held adjustable showerhead within easy reach | 3 |
| 5.2.8 | Shower accessories at accessible height and within reach | 3 |
| 5.2.9 | Fold-down shower seat | 3 |
| 5.2.10 | Adult change table | 5 |
| 5.2.11 | Well illuminated | 3 |
| Total Score | | 42 |

| 5.3 Universal Washrooms | | Maximum Points |
|-------------------------|--|----------------|
| 5.3.1 | Number of universal washrooms | 5 |
| 5.3.2 | Washroom identification signage | 3 |
| 5.3.3 | Clear opening width of entry | 3 |
| 5.3.4 | Power-operated door | 5 |
| 5.3.5 | Minimum force required to open a free-swing door, or a door that has a self closer | 4 |
| 5.3.6 | Entry door has accessible hardware | 4 |
| 5.3.7 | Entry door is colour contrasted with adjacent surfaces | 3 |
| 5.3.8 | Clear space for manoeuvring and transfer | 5 |
| 5.3.9 | Grab bars at appropriate height and locations at toilets | 5 |
| 5.3.10 | Toilets at appropriate height and have back supports | 5 |
| 5.3.11 | Toilet flushing mechanisms are within easy reach | 4 |
| 5.3.12 | Toilet paper dispensers at appropriate height and locations | 5 |
| 5.3.13 | Power-outlet near toilet | 2 |
| 5.3.14 | Sink and counter at accessible height with knee clearance | 5 |
| 5.3.15 | All washroom accessories at accessible heights and locations | 4 |
| 5.3.16 | Automated or easy-to-operate plumbing fixtures and accessories | 4 |

| 5.3 Universal Washrooms | | Maximum Points |
|-------------------------|--|----------------|
| 5.3.17 | Floor surface is stable, firm, and non-slip | 4 |
| 5.3.18 | Colour contrast between floor and wall, and fixtures | 2 |
| 5.3.19 | Emergency call button/emergency notifications | 3 |
| 5.3.20 | Child change table at accessible height | 2 |
| 5.3.21 | Adult change table | 5 |
| 5.3.22 | Well-illuminated | 3 |
| Total Score | | 85 |

6. Wayfinding and Signage



| 6.1 General Wayfinding and Signage | | Maximum Points |
|------------------------------------|---|----------------|
| 6.1.1 | Interior directional signage is comprehensive and clearly visible | 5 |
| 6.1.2 | Blade signage is used to supplement overhead signage where useful | 4 |
| 6.1.3 | Wayfinding includes a variety of techniques | 5 |
| 6.1.4 | Signage uses Arabic numerals and/or sans-serif lettering | 4 |
| 6.1.5 | Lettering, numerals, and symbols are clearly visible | 5 |
| 6.1.6 | Signs have glare-free surface | 4 |
| 6.1.7 | High-contrast characters/symbols on single-coloured backgrounds | 4 |
| 6.1.8 | Signs with text are efficiently worded | 4 |
| 6.1.9 | Use of international symbols/pictograms on signage where useful | 4 |
| 6.1.10 | Signs are well illuminated | 3 |
| Total Score | | 42 |

| 6.2 Room Identification Signage | | Maximum Points |
|---------------------------------|---|----------------|
| 6.2.1 | Room identification signage is used to identify spaces where useful | 4 |
| 6.2.2 | Sign includes Braille and characters/symbols that are raised | 4 |
| 6.2.3 | Sign at recommended height | 4 |
| 6.2.4 | Tactile sign at recommended location | 3 |
| 6.2.5 | Logical numbering | 3 |
| Total Score | | 18 |

| 6.3 Directory Boards and Interactive Information Kiosk | | Maximum Points |
|--|--|----------------|
| 6.3.1 | Comprehensive relevant information | 5 |
| 6.3.2 | Location of amenities where provided | 3 |
| 6.3.3 | Raised characters and symbols, and Braille where appropriate | 4 |
| 6.3.4 | Accessible height and approach | 4 |
| 6.3.5 | Accessible interactive information kiosks | 5 |
| 6.3.6 | Audio information and instructions (if interactive information kiosks) | 3 |
| Total Score | | 24 |

7. Emergency Systems



| 7.1 Emergency Exits and Areas of Refuge | | Maximum Points |
|---|--|----------------|
| 7.1.1 | Designated area of refuge in multi-level building | 5 |
| 7.1.2 | Area of refuge has adequate clear space for expected usage | 5 |
| 7.1.3 | Clear signage for emergency exit and area of refuge | 5 |
| 7.1.4 | Emergency exit and door to area of refuge are colour contrasted with surrounding | 3 |
| 7.1.5 | Evacuation chair or similar equipment available and easily understood | 5 |
| 7.1.6 | Ground-level emergency exit is accessible | 5 |
| Total Score | | 28 |

| 7.2 Fire Alarm Systems and Equipment | | Maximum Points |
|--------------------------------------|--|----------------|
| 7.2.1 | Visual fire alarms generally visible throughout facility and where people might expect to be alone | 5 |
| 7.2.2 | Audible fire alarms throughout facility | 2 |
| 7.2.3 | Fire alarm pulls at accessible height and location | 5 |
| 7.2.4 | Fire-fighting and first aid equipment at accessible height and location | 5 |
| 7.2.5 | Emergency notification systems | 5 |
| Total Score | | 22 |

| 7.3 Evacuation Instructions | | Maximum Points |
|-----------------------------|--|----------------|
| 7.3.1 | Evacuation instructions on non-reflective surface | 5 |
| 7.3.2 | Evacuation instructions in large print and high contrast | 5 |
| 7.3.3 | Evacuation instructions include a floor plan diagram and alternate formats | 5 |
| 7.3.4 | Evacuation instructions at accessible height and location | 5 |
| Total Score | | 20 |

8. Additional Use of Spaces



| 8.1 Office Spaces | | Maximum Points |
|-------------------|--|----------------|
| 8.1.1 | Accessible path of travel and manoeuvring space | 5 |
| 8.1.2 | Chairs are adjustable | 3 |
| 8.1.3 | Desk height is adjustable | 3 |
| 8.1.4 | All workstations are appropriate size for expected usage | 3 |
| 8.1.5 | Outlets and switches are at accessible heights | 4 |
| 8.1.6 | Well-illuminated and task lighting is available | 3 |
| Total Score | | 21 |

| 8.2 Assembly Areas & Lecture Theatres | | Maximum Points |
|---------------------------------------|--|----------------|
| 8.2.1 | Accessible path of travel to accessible seating spaces | 5 |
| 8.2.2 | Number and location of accessible seating spaces | 5 |
| 8.2.3 | Accessible seating space has adequate clear space | 3 |
| 8.2.4 | Accessible seating space with line of sight | 3 |
| 8.2.5 | Adjacent seating for companions and clear space for service dogs | 4 |

| 8.2 Assembly Areas & Lecture Theatres | | Maximum Points |
|---------------------------------------|--|----------------|
| 8.2.6 | Stairs and steps | 4 |
| 8.2.7 | Audio accessibility and communication enhancement technologies | 5 |
| 8.2.8 | Access to stage by performers/speakers and audience | 5 |
| 8.2.9 | Access to all backstage facilities | 5 |
| 8.2.10 | Ticket counters/concessions are accessible | 5 |
| 8.2.11 | Well-illuminated | 3 |
| Total Score | | 47 |

| 8.3 Exhibit Spaces | | Maximum Points |
|--------------------|---|----------------|
| 8.3.1 | Accessible path of travel | 5 |
| 8.3.2 | Seating | 3 |
| 8.3.3 | Accessible sight lines for all displays | 4 |
| 8.3.4 | Accessible interactive devices | 3 |
| 8.3.5 | Accessible operable controls | 3 |
| 8.3.6 | Alternative media for all audio/video presentations | 3 |
| 8.3.7 | Alternative media for all descriptive information | 3 |
| 8.3.8 | Information in alternative languages for major exhibits | 2 |
| 8.3.9 | Well-illuminated | 3 |
| Total Score | | 29 |

| 8.4 Lodging and Temporary Accommodation | | Maximum Points |
|---|--|----------------|
| 8.4.1 | Adequate number of rooms accessible | 4 |
| 8.4.2 | Additional rooms adaptable | 3 |
| 8.4.3 | Clear signage | 3 |
| 8.4.4 | Entrance door is easy to open or power operated | 5 |
| 8.4.5 | Accessible door hardware | 3 |
| 8.4.6 | Door viewer at accessible height (if available) | 2 |
| 8.4.7 | Accessible options for bed heights and no platform | 4 |
| 8.4.8 | All controls and outlets are within reach | 4 |
| 8.4.9 | Adequate ratio mix of rooms with roll-in showers and bathtubs | 3 |
| 8.4.10 | Design of toilets, showers, and bathrooms | 5 |
| 8.4.11 | Furniture and amenities are accessible | 4 |
| 8.4.12 | Emergency alarm systems have both audible and visual signals | 5 |
| 8.4.13 | Visual notification system | 3 |
| 8.4.14 | Audio accessibility and communication enhancement technologies | 3 |
| 8.4.15 | Storage space with clear floor space, closets with shelves at variety of heights | 3 |
| 8.4.16 | Windows with accessible hardware | 2 |
| 8.4.17 | Well-illuminated | 3 |
| 8.4.18 | External spaces and patios are accessible | 3 |
| Total Score | | 62 |

| 8.5 Outdoor Recreation Areas | | Maximum Points |
|------------------------------|---|----------------|
| 8.5.1 | Accessible pathways to all facilities and amenities | 5 |
| 8.5.2 | Seating | 4 |
| 8.5.3 | Shelter | 4 |
| 8.5.4 | Well-illuminated (if site expected to be lit) | 3 |
| Total Score | | 16 |

| 8.6 Cafeterias, Restaurants, and Bars | | Maximum Points |
|---------------------------------------|---|----------------|
| 8.6.1 | Access to all facilities and amenities | 5 |
| 8.6.2 | Accessible path of travel | 5 |
| 8.6.3 | Counter, table, and bar at accessible height, or variety of options | 5 |
| 8.6.4 | Variety of seating available | 3 |
| 8.6.5 | Continuous tray rail in cafeterias, and condiments and cutlery within reach | 3 |
| 8.6.6 | Menu display boards are easy to read | 3 |
| 8.6.7 | Goods are within reach, vertically stacked where possible | 4 |
| 8.6.8 | Accessible refrigerators and freezers | 4 |
| 8.6.9 | Vending and dispensing machines are accessible | 5 |

| 8.6 Cafeterias, Restaurants, and Bars | | Maximum Points |
|---------------------------------------|--|----------------|
| 8.6.10 | Check-out counters or point of sale (POS) location is accessible | 5 |
| 8.6.11 | Well-illuminated | 3 |
| Total Score | | 45 |

| 8.7 Retail Outlets | | Maximum Points |
|--------------------|--|----------------|
| 8.7.1 | Access to all facilities and display areas | 5 |
| 8.7.2 | Accessible path of travel | 5 |
| 8.7.3 | Display units are solid, stable, and have rounded edges | 3 |
| 8.7.4 | Clothes racks within accessible reach | 4 |
| 8.7.5 | Goods are clearly visible and within reach | 4 |
| 8.7.6 | Accessible refrigerators and freezers | 4 |
| 8.7.7 | Prices are clearly displayed | 3 |
| 8.7.8 | Check-out counters or point of sale (POS) location is accessible | 5 |
| 8.7.9 | Well-illuminated | 3 |
| Total Score | | 36 |

| 8.8 Playgrounds | | Maximum Points |
|-----------------|--|----------------|
| 8.8.1 | Adequate space for all children and their caregivers | 5 |
| 8.8.2 | Surfaces along routes leading to and in play space | 5 |
| 8.8.3 | Accessible play space components | 5 |
| 8.8.4 | Seating and shelter | 5 |
| Total Score | | 20 |

| 8.9 Fitness and Sports Facilities | | Maximum Points |
|-----------------------------------|--|----------------|
| 8.9.1 | Accessible path of travel | 5 |
| 8.9.2 | Number/variety of accessible fitness equipment | 5 |
| 8.9.3 | Raised stretching mat | 5 |
| 8.9.4 | Accessible lockers | 4 |
| 8.9.5 | Service counter is accessible | 4 |
| 8.9.6 | Drinking fountain is accessible | 3 |
| 8.9.7 | Well-illuminated | 3 |
| Total Score | | 29 |

| 8.10 Pools | | Maximum Points |
|-------------|--|----------------|
| 8.10.1 | Access to pool and all facilities | 5 |
| 8.10.2 | Accessible path of travel | 5 |
| 8.10.3 | Deck surface is firm, stable, and slip resistant | 5 |
| 8.10.4 | Colour-contrasted edges around pool | 5 |
| 8.10.5 | Marked pathway from change room to pool | 4 |
| 8.10.6 | Ramp/sloped entrance or pool lift to access pool | 5 |
| 8.10.7 | Stairs into pool | 4 |
| 8.10.8 | Handrails | 4 |
| 8.10.9 | General safety equipment at accessible height and location | 3 |
| 8.10.10 | Pool wheelchair | 3 |
| 8.10.11 | Accessible lockers | 4 |
| 8.10.12 | Well-illuminated | 3 |
| Total Score | | 50 |

| 8.11 Change Rooms | | Maximum Points |
|-------------------|---|----------------|
| 8.11.1 | Accessible path of travel | 5 |
| 8.11.2 | Surface is firm, stable, and slip resistant | 5 |
| 8.11.3 | Adult change table with privacy | 5 |
| 8.11.4 | Accessible lockers | 4 |
| 8.11.5 | Seating | 3 |
| 8.11.6 | Well-illuminated | 3 |
| Total Score | | 25 |

| 8.12 Mail Areas | | Maximum Points |
|-----------------|---|----------------|
| 8.12.1 | Clear space for approach | 5 |
| 8.12.2 | Mailboxes at accessible heights | 3 |
| 8.12.3 | Clear signage for mailboxes | 3 |
| 8.12.4 | Service counters and work surfaces are accessible (if provided) | 3 |
| 8.12.5 | Well-illuminated | 3 |
| Total Score | | 19 |

| 8.13 Shared Laundry Rooms | | Maximum Points |
|---------------------------|---|----------------|
| 8.13.1 | Clear space for approach | 5 |
| 8.13.2 | Accessible controls and payment options | 5 |
| 8.13.3 | Front-loading machines | 3 |
| 8.13.4 | Clear signage for washers and dryers | 3 |
| 8.13.5 | Counters, laundry sinks, and seating | 3 |
| 8.13.6 | Well-illuminated | 3 |
| Total Score | | 24 |

| 8.14 Storage Facilities and Lockers | | Maximum Points |
|-------------------------------------|-------------------------------------|----------------|
| 8.14.1 | Clear space for approach | 5 |
| 8.14.2 | Clear signage for lockers | 3 |
| 8.14.3 | Low threshold entry to storage unit | 5 |
| 8.14.4 | Accessible controls | 5 |
| 8.14.5 | Well-illuminated | 3 |
| Total Score | | 21 |

| 8.15 Garbage Rooms | | Maximum Points |
|--------------------|--------------------------|----------------|
| 8.15.1 | Clear space for approach | 5 |
| 8.15.2 | Accessible controls | 5 |
| 8.15.3 | Well-illuminated | 3 |
| Total Score | | 13 |

| 8.16 Viewpoints | | Maximum Points |
|-----------------|---|----------------|
| 8.16.1 | Accessible path of travel to viewpoints | 5 |
| 8.16.2 | Handrails/guardrails | 5 |
| 8.16.3 | Surface is firm, stable, and slip resistant | 5 |
| 8.16.4 | Level landings and clear space | 5 |
| 8.16.5 | Drainage | 2 |
| 8.16.6 | Viewing amenities are accessible | 3 |
| 8.16.7 | Interpretive signage is accessible | 3 |
| 8.16.8 | Seating | 3 |
| 8.16.9 | Shelter | 3 |
| Total Score | | 34 |

| 8.17 Visitor Centre and Kiosk | | Maximum Points |
|-------------------------------|--|----------------|
| 8.17.1 | Accessible path of travel | 5 |
| 8.17.2 | Accessible entrance to facility | 5 |
| 8.17.3 | Clear signage | 3 |
| 8.17.4 | Service counter is accessible | 4 |
| 8.17.5 | Printed information and sale items within accessible reach | 4 |
| 8.17.6 | Information available in a variety of formats | 3 |
| 8.17.7 | Seating and shelter | 5 |
| Total Score | | 29 |

| 8.18 Outdoor Eating Areas | | Maximum Points |
|---------------------------|---|----------------|
| 8.18.1 | Accessible path of travel | 5 |
| 8.18.2 | Appropriate number of accessible picnic tables with seating | 5 |
| 8.18.3 | Surface is firm, stable, and slip resistant | 5 |
| 8.18.4 | Clear space around picnic table, fire pit, and in front of barbecue grill | 4 |
| 8.18.5 | Shelter option available | 4 |
| 8.18.6 | Well-illuminated (if site expected to be lit) | 3 |
| Total Score | | 26 |

| 8.19 Family/Nursing Rooms | | Maximum Points |
|---------------------------|---|----------------|
| 8.19.1 | Accessible path of travel and entrance | 5 |
| 8.19.2 | Surface is firm, stable, and slip resistant | 5 |
| 8.19.3 | Child change table and counter | 5 |
| 8.19.4 | Sink and adjacent counter at accessible height | 4 |
| 8.19.5 | Microwave mounting height accessible and safe | 3 |
| 8.19.6 | Outlets and switches are at accessible heights | 2 |
| 8.19.7 | All accessories at accessible heights and locations | 4 |
| 8.19.8 | Seating | 3 |
| 8.19.9 | Well-illuminated | 3 |
| Total Score | | 34 |

| 8.20 Specialized Learning Spaces | | Maximum Points |
|----------------------------------|---|----------------|
| 8.20.1 | Accessible entrance | 5 |
| 8.20.2 | Accessible path of travel and clear space to maneuver | 5 |
| 8.20.3 | Accessible seating and clear space | 3 |
| 8.20.4 | Chairs are adjustable | 3 |
| 8.20.5 | Desk height is adjustable | 3 |
| 8.20.6 | Fume hoods | 4 |
| 8.20.7 | Eyewash stations and emergency showers | 3 |

| 8.20 Specialized Learning Spaces | | Maximum Points |
|----------------------------------|---|----------------|
| 8.20.8 | Sink at accessible height | 4 |
| 8.20.9 | Sink faucet is easy to use or automatic | 3 |
| 8.20.10 | Counter surfaces at accessible height | 2 |
| 8.20.11 | Adjacent seating for companion and clear space for service dogs | 4 |
| 8.20.12 | Audio accessibility and communication enhancement technologies | 5 |
| 8.20.13 | Access to all storage areas, supplies and equipment | 5 |
| 8.20.14 | Emergency systems | 5 |
| 8.20.15 | Well-iluminated | 3 |
| Total Score | | 57 |

| 8.21 Libraries | | Maximum Points |
|----------------|---|----------------|
| 8.21.1 | Accessible path of travel | 5 |
| 8.21.2 | Desks/service counters at accessible height or variety of heights | 5 |
| 8.21.3 | Book stacks and shelving | 3 |
| 8.21.4 | Audio accessibility and communication enhancement technologies | 5 |
| 8.21.5 | Seating | 3 |

| 8.21 Libraries | | Maximum Points |
|----------------|--|----------------|
| 8.21.6 | Reading carrels and workstations | 4 |
| 8.21.7 | Accessible interactive self-service transaction kiosks | 5 |
| 8.21.8 | Alternative media for all audio/video presentations | 3 |
| 8.21.9 | Book drop slots and backroom facilities | 5 |
| 8.21.10 | Well-illuminated | 3 |
| Total Score | | 41 |

| 8.22 Ablution Stations | | Maximum Points |
|------------------------|---|----------------|
| 8.22.1 | Accessible path of travel and entrance | 5 |
| 8.22.2 | Surface is firm, stable, and slip resistant | 5 |
| 8.22.3 | Roll-in access for ablution station | 5 |
| 8.22.4 | Hand-held adjustable showerhead within easy reach | 3 |
| 8.22.5 | Outlets and switches are at accessible heights | 4 |
| 8.22.6 | All accessories at accessible heights and locations | 4 |
| 8.22.7 | Seating | 3 |
| 8.22.8 | Well-illuminated | 3 |
| Total Score | | 32 |

| 8.23 Respite/Sensory Rooms | | Maximum Points |
|----------------------------|---|----------------|
| 8.23.1 | Designated or dedicated sensory room | 5 |
| 8.23.2 | Location and identification | 5 |
| 8.23.3 | Accessible path of travel and maneuvering space | 5 |
| 8.23.4 | Seating and surfaces | 3 |
| 8.23.5 | Comfort, activity and calming features | 5 |
| 8.23.6 | All operable controls are at accessible heights | 4 |
| 8.23.7 | Acoustics | 3 |
| 8.23.8 | Illumination | 3 |
| Total Score | | 33 |

9. Residential Units



| 9.1 Unit Security and Entry Systems | | Maximum Points |
|-------------------------------------|---|----------------|
| 9.1.1 | Convenient location and easy identification | 4 |
| 9.1.2 | Accessible and easy-to-use controls | 4 |
| 9.1.3 | Communication system | 4 |
| Total Score | | 12 |

| 9.2 Unit Entrance and Entrance to Outdoor Spaces | | Maximum Points |
|--|---|----------------|
| 9.2.1 | Unit entrance is accessible | 5 |
| 9.2.2 | Unit entrance is easy to identify | 3 |
| 9.2.3 | Clear signage | 3 |
| 9.2.4 | Clear opening width of entrance | 5 |
| 9.2.5 | Level landing at entrance | 5 |
| 9.2.6 | Unit door is easy to open or power operated | 5 |
| 9.2.7 | Level threshold | 5 |
| 9.2.8 | Clear space on interior and exterior of door | 4 |
| 9.2.9 | Accessible door hardware | 4 |
| 9.2.10 | Door viewer at accessible height (if available) | 2 |

| 9.2 Unit Entrance and Entrance to Outdoor Spaces | | Maximum Points |
|--|--|----------------|
| 9.2.11 | Well-illuminated | 3 |
| 9.2.12 | Shelter (if outdoor entry) | 2 |
| 9.2.13 | Entrance to outdoor balcony, patio, and other outdoor spaces is accessible | 5 |
| Total Score | | 51 |

| 9.3 Unit Interior Doors | | Maximum Points |
|-------------------------|--|----------------|
| 9.3.1 | Clear opening width | 5 |
| 9.3.2 | Level threshold | 5 |
| 9.3.3 | Clear space on outside and inside of door or doorway | 4 |
| 9.3.4 | Accessible door hardware (if standard for all units) | 4 |
| Total Score | | 18 |

| 9.4 Unit Kitchens | | Maximum Points |
|-------------------|---|----------------|
| 9.4.1 | Clear space for manoeuvring | 5 |
| 9.4.2 | Accessible height sink | 4 |
| 9.4.3 | Knee clearance underneath sink or easily modified | 4 |
| 9.4.4 | Sink faucet is easy to use or automatic | 3 |

| 9.4 Unit Kitchens | | Maximum Points |
|-------------------|--|----------------|
| 9.4.5 | Counter at accessible height or variety of heights | 3 |
| 9.4.6 | Clear counter space adjacent to sink and appliances | 3 |
| 9.4.7 | Rounded corners on counters and cabinetry | 3 |
| 9.4.8 | Counter has electrical outlets within accessible reach | 2 |
| 9.4.9 | Accessible storage options | 3 |
| 9.4.10 | Cabinet hardware is accessible (if standard for all units) | 3 |
| 9.4.11 | Accessible cooktop or range | 5 |
| 9.4.12 | Knee clearance underneath cooktop, or easily modified | 3 |
| 9.4.13 | Microwave mounting height accessible and safe | 4 |
| 9.4.14 | Refrigerator is easy to open | 2 |
| 9.4.15 | Raised dishwasher | 2 |
| 9.4.16 | Well-illuminated and task lighting available | 3 |
| Total Score | | 52 |

| 9.5 Unit Hallways | | Maximum Points |
|-------------------|---|----------------|
| 9.5.1 | Clear width | 5 |
| 9.5.2 | Colour contrast between wall and floor, with no glare (if colours are standard for all units) | 3 |
| 9.5.3 | No level changes requiring steps | 3 |
| 9.5.4 | Well-illuminated | 3 |
| Total Score | | 14 |

| 9.6 Unit Interior Stairs | | Maximum Points |
|--------------------------|---|----------------|
| 9.6.1 | Clear width | 2 |
| 9.6.2 | Surface is firm, stable, and slip resistant | 5 |
| 9.6.3 | Level landings with clear space | 3 |
| 9.6.4 | Handrails | 5 |
| 9.6.5 | Colour-contrasted and slip-resistant strip on nosing (if standard in all units) | 4 |
| 9.6.6 | Riser height and tread depth | 4 |
| 9.6.7 | No open riser | 3 |
| 9.6.8 | Nosing design | 2 |
| 9.6.9 | Flooring with no busy patterns (if standard in all units) | 2 |
| 9.6.10 | Height clearance | 3 |
| 9.6.11 | Well-illuminated | 3 |
| Total Score | | 36 |

| 9.7 Unit Bedrooms and Closets | | Maximum Points |
|-------------------------------|--|----------------|
| 9.7.1 | Clear space in front of closet door or clear width in walk-in closet | 3 |
| 9.7.2 | Low mounted or adjustable hanger rods, and accessible shelving | 2 |
| 9.7.3 | Clear space on at least two sides of bed | 4 |
| 9.7.4 | Power outlet within accessible reach | 2 |
| 9.7.5 | Reinforced ceiling for lift | 5 |
| Total Score | | 16 |

| 9.8 Unit Toilet Rooms | | Maximum Points |
|-----------------------|---|----------------|
| 9.8.1 | Accessible toilet room on the entry level | 5 |
| 9.8.2 | Floor surface is stable, firm, and non-slip | 4 |
| 9.8.3 | Clear opening width of entry door | 5 |
| 9.8.4 | Entry door swings out or slides | 3 |
| 9.8.5 | Accessible entry door hardware (if door hardware is standard for all units) | 4 |
| 9.8.6 | Clear space to manoeuvre and transfer | 5 |
| 9.8.7 | Clear width of route to toilet | 5 |
| 9.8.8 | Reinforced walls for installation of grab bars | 5 |
| 9.8.9 | Toilet at appropriate height and has back support | 5 |
| 9.8.10 | Toilet flushing mechanism within easy reach | 4 |

| 9.8 Unit Toilet Rooms | | Maximum Points |
|-----------------------|---------------------------------|----------------|
| 9.8.11 | Power outlet near toilet | 2 |
| 9.8.12 | Sink and counter are accessible | 5 |
| 9.8.13 | Accessible storage | 4 |
| Total Score | | 56 |

| 9.9 Unit Showers and Bathtubs | | Maximum Points |
|-------------------------------|---|----------------|
| 9.9.1 | Floor surface is stable, firm, and non-slip | 4 |
| 9.9.2 | Reinforced walls for installation of grab bars | 5 |
| 9.9.3 | Roll-in shower | 5 |
| 9.9.4 | Accessible bathtub (if tub available) | 5 |
| 9.9.5 | Accessible water faucet and shower wand (if standard for all units) | 5 |
| 9.9.6 | Recessed soap holders or shelves within easy reach | 4 |
| 9.9.7 | Colour contrast between shower/tub tile floor or base and front wall (if standard in all units) | 2 |
| 9.9.8 | Drainage | 3 |
| Total Score | | 33 |

| 9.10 Unit Laundry | | Maximum Points |
|-------------------|---|----------------|
| 9.10.1 | Clear space for approach | 5 |
| 9.10.2 | Front-loading machines (if appliances are provided for all units) | 5 |
| 9.10.3 | Accessible controls | 5 |
| 9.10.4 | Well-illuminated | 3 |
| Total Score | | 18 |

| 9.11 Unit General Requirements | | Maximum Points |
|--------------------------------|---|----------------|
| 9.11.1 | Adequate number of accessible and adaptable units | 5 |
| 9.11.2 | Unit has both audible and visual fire/smoke alarm | 5 |
| 9.11.3 | All controls and outlets are within accessible reach | 5 |
| 9.11.4 | Space/framing is provided for future residential lift (if multiple level) | 5 |
| 9.11.5 | Windows with accessible hardware | 4 |
| Total Score | | 24 |

10. Trails and Pathways



| 10.1 Trail and Pathway Features | | Maximum Points |
|---------------------------------|---|----------------|
| 10.1.1 | Designated trailheads | 5 |
| 10.1.2 | Trail/pathway entrances are accessible | 5 |
| 10.1.3 | Clear width and passing spaces at regular intervals | 5 |
| 10.1.4 | Surface is firm, stable, and slip resistant | 5 |
| 10.1.5 | Path is level or low-gradient slope (when not accommodated by ramp) | 5 |
| 10.1.6 | No obstacles on path and overhead, or obstacles are cane detectable and high contrast | 5 |
| 10.1.7 | Edge protection | 4 |
| 10.1.8 | Clearly marked pedestrian crossings (if in path of traffic) | 3 |
| 10.1.9 | Seating | 3 |
| 10.1.10 | Drainage | 2 |
| 10.1.11 | Well-illuminated (if required for expected usage) | 3 |
| Total Score | | 45 |

| 10.2 Trail and Pathway Ramps | | Maximum Points |
|------------------------------|---|----------------|
| 10.2.1 | Slope | 5 |
| 10.2.2 | Clear width | 3 |
| 10.2.3 | Surface is firm, stable, and slip resistant | 5 |
| 10.2.4 | Level landings with clear space | 4 |
| 10.2.5 | Colour-contrasted and slip-resistant strip | 4 |
| 10.2.6 | Handrails | 5 |
| 10.2.7 | Edge protection and colour contrast | 3 |
| 10.2.8 | Well-illuminated (if required for expected usage) | 3 |
| Total Score | | 32 |

| 10.3 Trail and Pathway Stairs | | Maximum Points |
|-------------------------------|--|----------------|
| 10.3.1 | Clear width | 2 |
| 10.3.2 | Surface is firm, stable, and slip resistant | 5 |
| 10.3.3 | Level landings with clear space and at regular intervals | 3 |
| 10.3.4 | Handrails | 5 |
| 10.3.5 | Tactile attention indicators (truncated domes) | 5 |
| 10.3.6 | Colour-contrasted and slip-resistant strip on nosing | 4 |
| 10.3.7 | Riser height and tread depth | 4 |
| 10.3.8 | No open riser | 3 |

| 10.3 Trail and Pathway Stairs | | Maximum Points |
|-------------------------------|---|----------------|
| 10.3.9 | Nosing design | 2 |
| 10.3.10 | Drainage | 2 |
| 10.3.11 | Well-illuminated (if required for expected usage) | 3 |
| Total Score | | 38 |

| 10.4 Trail and Pathway Wayfinding and Signage | | Maximum Points |
|---|---|----------------|
| 10.4.1 | Trail/pathway information signage at trailhead | 5 |
| 10.4.2 | Distance markers along route | 3 |
| 10.4.3 | Amenities and/or point of interest signage (if available) | 3 |
| 10.4.4 | Accessible interpretive signage (if available) | 3 |
| 10.4.5 | Signage uses Arabic numerals and/or sans-serif lettering | 4 |
| 10.4.6 | Lettering, numerals and symbols are clearly visible | 5 |
| 10.4.7 | Signs have glare-free surface | 4 |
| 10.4.8 | High-contrast characters/symbols on single-coloured backgrounds | 4 |
| 10.4.9 | Use of international symbols/pictograms on signage where useful | 4 |
| Total Score | | 35 |

11. Mind-Friendly Environments



| 11.1 Space | | Maximum Points |
|-------------|---|----------------|
| 11.1.1 | The Site provides designated areas intended to reduce or minimize sensory stimulation. | 2 |
| 11.1.2 | The Site has a dedicated Respite or Sensory Room. | 2 |
| 11.1.3 | Landmarks along circulation routes improve site orientation and memory recall. | 2 |
| 11.1.4 | The Site's sanitary facilities provide alternatives to loud and/or automated accessories (e.g., automated toilets and hand dryers). | 2 |
| Total Score | | 8 |

| 11.2 Sensory Experience | | Maximum Points |
|-------------------------|--|----------------|
| 11.2.1 | The Site has a coordinated and integrated colour palette with appropriate contrasts, minimal reflection, backgrounds and patterning. | 2 |
| 11.2.2 | Lighting intensities are graduated between environments. | 2 |
| 11.2.3 | No strobing, flickering, or noise-producing lighting is identified. (Emergency systems are excluded.) | 2 |

| 11.2 Sensory Experience | | Maximum Points |
|-------------------------|---|----------------|
| 11.2.4 | Structural and task lighting is independently adjustable and customizable to user preferences. | 2 |
| 11.2.5 | Sounds are contained within and between functional spaces, with minimal ambient noise, regardless of traffic volume or activity. | 2 |
| 11.2.6 | Temperatures are consistent and comfortable throughout the Site. | 2 |
| 11.2.7 | The Site is free of discernable scents unrelated to its purposes. | 2 |
| 11.2.8 | Scents related to the Site's purposes are contained within the designated area (e.g., food preparation/ consumption and garbage/recycling). | 2 |
| Total Score | | 16 |

| 11.3 Restoration | | Maximum Points |
|------------------|--|----------------|
| 11.3.1 | The Site provides access to daylight and outdoor views in most functional spaces. | 2 |
| 11.3.2 | Biophilic features throughout the Site (interior and exterior) are presented in a way that impacts a combination of sensory needs. | 2 |
| 11.3.3 | The Site offers sensory-friendly toys, tools and other resources. | 2 |
| Total Score | | 6 |

12. Technology & Innovation



12.1 Technology Use

Maximum Score: 10

12.1A Technology Types

| | | |
|---------|--|--------|
| 12.1A.1 | Environmental Controls | Yes/No |
| 12.1A.2 | Communication | Yes/No |
| 12.1A.3 | Navigation, Security and Emergency Egress | Yes/No |
| 12.1A.4 | Mind-Friendly | Yes/No |
| 12.1A.5 | Website Information Note: Information about the physical accessibility of the site and its other accessibility features must be available online. | Yes/No |

12.1B Users

| | | |
|---------|---------------------------------|--------|
| 12.1B.1 | Mobility | Yes/No |
| 12.1B.2 | Deaf and Hard of Hearing | Yes/No |
| 12.1B.3 | Blind and Low Vision | Yes/No |
| 12.1B.4 | Neurodiversity | Yes/No |
| 12.1B.5 | Other Experiences of Disability | Yes/No |

Scoring Chart

| | |
|---|----|
| A. Technology Types: Fewer than two types identified B. Users: Fewer than two user groups identified | 0 |
| A. Technology Types: Two or more types identified B. Users: Two or more user groups identified | 5 |
| A. Technology Types: Four or more types identified B. Users: Four or more user groups identified | 10 |

12.2 Website Information

Maximum Points

| | | |
|----------------------------|---|-----------|
| 12.2.1 | General information about accessibility of the site (e.g., elevators) | 2 |
| 12.2.2 | Contact information for accessibility support | 2 |
| 12.2.3 | Getting to the site (e.g., transit, parking and entrance) | 2 |
| 12.2.4 | Accessible amenities (e.g., provision of universal washrooms) | 2 |
| 12.2.5 | Communication supports identified | 2 |
| 12.2.6 | Other aids (e.g., sensory kits or mobility devices) | 2 |
| Maximum Total Score | | 12 |

| 12.3 Innovation | | Maximum Points |
|---------------------|---|----------------|
| 12.3.1 | Staff responsible for Site operation are taking or have completed an RHFAC Training Course | 2 |
| 12.3.2 | Site has maintenance policies in place that specifically address accessibility provisions (e.g., technology maintenance requirements or snow removal) | 2 |
| 12.3.3 | Site provides dedicated WiFi access to enable access to digital technologies, products, services and support. | 2 |
| 12.3.4 | Insert innovation features (Up to 10 different ones, each worth 2 points) | 2 |
| Maximum Total Score | | 20 |



Rick Hansen Foundation

300–3820 Cessna Drive, Richmond, BC Canada V7B 0A2

1-800-213-2131 | @RickHansenFdn

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