



RHFAC RATING SURVEY

v3.0 Pre-Release (May 2020)

This rating survey was developed to measure meaningful access under the Rick Hansen Foundation Accessibility Certification™ (RHFAC) Program.

In order for a Site to be eligible for certification, it must have an accessible public entrance and access to all key functional spaces. This is mandatory for certification.

Only individuals with an RHFAC Professional designation are qualified to conduct RHFAC Ratings and apply this rating survey to the built environment.

For more information, questions or comments, please contact us at: access@rickhansen.com.

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1. Vehicular Access



1.1 Parking		Score Earned	Maximum Points
1.1.1	Number of designated accessible spaces		5
1.1.2	Location of designated accessible spaces		3
1.1.3	Dimensions of designated accessible spaces		5
1.1.4	Surface is stable, firm, and slip resistant		5
1.1.5	Clear signage		3
1.1.6	Safe pedestrian pathways within parking lots		5
1.1.7	Curb ramps (if level change en route to exterior pathway)		4
1.1.8	Pedestrian crossings		3
1.1.9	Height clearance (if sheltered or parkade)		4

1.1.10	Well-illuminated (if site expected to be lit)		3
1.1.11	Shelter for designated accessible spaces		2
1.1.12	Payment systems are convenient and accessible (if paid parking)		3
Total Points			45

1.2 General Vehicular Access		Score Earned	Maximum Points
1.2.1	Passenger drop-off and pick-up zones (if required for expected usage)		10
1.2.2	Public transit (if area is serviced)		10
Total Points			20

1.I Innovation		Score Earned	Maximum Points
1.I.1			
1.I.2			
Total Points			7

2. Exterior Approach and Entrance



2.1 Exterior Pathways to Facilities on Site		Score Earned	Maximum Points
2.1.1	Clear width		5
2.1.2	Surface is firm, stable and slip resistant		5
2.1.3	Clear signage (if required for expected usage)		3
2.1.4	Path is level or low-gradient slope (when not accommodated by ramp)		3
2.1.5	Passing/rest areas with clear space		3
2.1.6	Curb ramps (if level change en route to entrance)		4
2.1.7	Edge protection		4
2.1.8	No obstacles on path and overhead, or obstacles are cane detectable and high contrast		5
2.1.9	Convenient and understandable pathway to facilities		5
2.1.10	Clearly marked pedestrian crossings		3
2.1.11	Drainage		2

2.1.12	Well-illuminated (if site expected to be lit)		3
2.1.13	Seating		3
Total Points			48

2.2 Exterior Ramps		Score Earned	Maximum Points
2.2.1	Slope		5
2.2.2	Clear width		3
2.2.3	Surface is firm, stable and slip resistant		5
2.2.4	Level landings with clear space		4
2.2.5	Colour-contrasted and slip-resistant strip		4
2.2.6	Handrails		5
2.2.7	Edge protection		3
2.2.8	Well illuminated (if required for expected usage)		3
2.2.9	Convenient location		3
Total Points			35

2.3 Exterior Stairs		Score Earned	Maximum Points
2.3.1	Clear width		2
2.3.2	Surface is firm, stable and slip resistant		5
2.3.3	Level landings with clear space and at regular intervals		3
2.3.4	Handrails		5
2.3.5	Tactile attention indicators (truncated domes)		5
2.3.6	Colour-contrasted and slip-resistant strip on nosing		4
2.3.7	Riser height and tread depth		4
2.3.8	No open riser		3
2.3.9	Nosing design		2
2.3.10	Drainage		2
2.3.11	Height clearance		3
2.3.12	Well illuminated (if required for expected usage)		3
Total Points			41

2.4 Building Entrances		Score Earned	Maximum Points
2.4.1	Entrance(s) required to be accessible		5
2.4.2	Entrance is easily identified		5
2.4.3	Power-operated door or easy-to-open door		5
2.4.4	Sufficient opening, hold-open, and closing time for power-operated doors		4
2.4.5	Controls for manually activated power-operated doors		4
2.4.6	Emergency power or fail-safe systems for power-operated doors		2
2.4.7	Door security and entry system is accessible and easy to use		5
2.4.8	Door security and entry system is easily identified and conveniently located		4
2.4.9	Clear opening width of entrance doors		5
2.4.10	Level landing at entrance		5
2.4.11	Level threshold		5
2.4.12	Clear space on exterior and interior door		4

2.4.13	Outward-opening doors		3
2.4.14	Glazed doors have colour-contrasted strips or markings		3
2.4.15	Vision panels (if provided)		2
2.4.16	Well-illuminated (if site expected to be lit)		3
2.4.17	Seating		3
2.4.18	Shelter		3
Total Points			70

2.1 Innovation		Score Earned	Maximum Points
2.1.1			
2.1.2			
Total Points			19



3. Interior Circulation



3.1 Interior Doors and Doorways (not including Washrooms)		Score Earned	Maximum Points
3.1.1	Power-operated door or open entry		5
3.1.2	Sufficient opening, hold-open, and closing time for power-operated doors		4
3.1.3	Controls for manually activated power-operated doors		4
3.1.4	Emergency power or fail-safe systems for power-operated doors (if on an emergency exit route)		2
3.1.5	Door security and entry system is accessible and easy to use		5
3.1.6	Door security and entry system is easily identified and conveniently located		4
3.1.7	Minimum force required to open doors with sufficient opening time		5
3.1.8	Clear opening width of doors and doorways		5
3.1.9	Level threshold		5

3.1.10	Clear space on outside and inside of door		4
3.1.11	Outward-opening doors		3
3.1.12	Door handles are U-shaped lever style or equivalent		4
3.1.13	Doors are colour contrasted with adjacent surfaces		3
3.1.14	Glazed doors have colour-contrasted strips or markings		3
3.1.15	Vision panels (if provided)		2
3.1.16	Kick plates on doors		2
3.1.17	Accessible gate (if any turnstile)		3
Total Score			63

3.2 Path of Travel		Score Earned	Maximum Points
3.2.1	No level changes within a storey or single floor		5
3.2.2	Access to all facilities expected to be used		5
3.2.3	Layout is logical and direct		3

3.2.4	Open-plan areas are well defined and include tactile direction indicators		5
3.2.5	Line-up/queuing guides (if provided)		4
Total Score			22

3.3 Corridors and Hallways		Score Earned	Maximum Points
3.3.1	Clear width		5
3.3.2	Surface is stable, firm, and slip resistant		5
3.3.3	No obstacles on path and overhead, or obstructions are cane detectable and high contrast		5
3.3.4	Flooring and/or carpet with no busy patterns		2
3.3.5	Colour contrast between wall and floor, with no glare		3
3.3.6	Glazed walls have colour-contrasted strips or markings		2
3.3.7	Handrails (if long hallway)		3
3.3.8	Seating (if long hallway)		3

3.3.9	Well-illuminated		3
		Total Score	31

3.4 Interior Ramps		Score Earned	Maximum Points
3.4.1	Slope		5
3.4.2	Clear width		3
3.4.3	Surface is stable, firm and slip resistant		5
3.4.4	Level landings with clear space		4
3.4.5	Colour-contrasted and slip-resistant strip		4
3.4.6	Handrails		5
3.4.7	Edge protection		3
3.4.8	Well-illuminated		3
3.4.9	Convenient location		3
		Total Score	35

3.5 Elevators		Score Earned	Maximum Points
3.5.1	Easy to find		3
3.5.2	Easy to use		5
3.5.3	Clear space in front of hall call buttons in elevator lobbies		3
3.5.4	Hall call buttons are accessible and at accessible height		5
3.5.5	Clear opening width of door		5
3.5.6	Sufficient opening, hold-open, and closing time		4
3.5.7	Door reopening device		2
3.5.8	Self-levelling and level threshold		3
3.5.9	Interior dimensions and floor surfaces		5
3.5.10	Controls inside elevator cab at accessible height and location		4
3.5.11	Cab controls include Braille and tactile characters, and are easy to use		4
3.5.12	Emergency communication systems		5
3.5.13	Audible elevator components		4
3.5.14	Visual elevator components		4
3.5.15	Handrails		4

3.5.16	Colour contrast between interior cab floor and wall, with no glare		3
3.5.17	Doors are colour contrasted with surroundings		2
3.5.18	Mirror in rear of elevator cab (if not flow-through type)		3
3.5.19	Well-illuminated cab interior and elevator lobbies		3
Total Score			71

3.6 Interior Stairs		Score Earned	Maximum Points
3.6.1	Clear width		2
3.6.2	Surface is stable, firm, and slip resistant		5
3.6.3	Level landings with clear space and at regular intervals		3
3.6.4	Handrails		5
3.6.5	Tactile attention indicators (truncated domes)		5
3.6.6	Colour-contrasted strip on nosing		4
3.6.7	Riser height and tread depth		4
3.6.8	No open riser		3
3.6.9	Nosing design		2

3.6.10	Flooring with no busy patterns		2
3.6.11	Height clearance		3
3.6.12	Well illuminated		3
Total Score			41

3.7 Escalators and Moving Walkways		Score Earned	Maximum Points
3.7.1	Alternative is available		3
3.7.2	Colour-contrasted detectable feature at the top		3
3.7.3	Colour-contrasted nosings and side edges		4
3.7.4	Visual and audible notifications at start and end		3
3.7.5	Accessible stop button		3
3.7.6	Well-illuminated		3
Total Score			19

3.8 Platform Lifts		Score Earned	Maximum Points
3.8.1	Installed in existing site where elevator is not feasible		5
3.8.2	Independently operated		5
3.8.3	Door/gate clear opening width and threshold		5
3.8.4	Barriers and guards		3
3.8.5	Size and capacity appropriate for expected usage		3
3.8.6	Light pressure and control buttons		3
3.8.7	Emergency communication button		3
3.8.8	Well illuminated		3
Total Score			30

3.I Innovation		Score Earned	Maximum Points
3.I.1			
3.I.2			
Total Score			31



4. Interior Services and Environment



4.1 Lobby and Reception Areas		Score Earned	Maximum Points
4.1.1	Logical arrangement of circulation routes and facilities		3
4.1.2	Location of key facilities easily identified		3
4.1.3	Washroom facilities adjacent to lobby and reception area		3
4.1.4	Floor finishes and firm and slip resistant, with no glare or busy patterns		3
4.1.5	Seating where expected to wait		3
4.1.6	Well-illuminated		3
Total Score			18

4.2 Reception Desks, Service Counters, and Self-Service Transaction Kiosks		Score Earned	Maximum Points
4.2.1	Desk/counters accessible height or variety of heights		5
4.2.2	Space for knee clearance at transaction points for public and staff		5

4.2.3	Clear space for approach for public and staff		3
4.2.4	Clearly visible from entrance doors with direct route		3
4.2.5	Clear signage		3
4.2.6	Desk/counter is colour contrasted with surroundings		2
4.2.7	Assistive listening and communication enhancement technologies		5
4.2.8	Accessible interactive self-service transaction kiosks		5
4.2.9	Audio information and instructions (if self-service transaction kiosks)		3
4.2.10	Well-illuminated		3
Total Score			37

4.3 Waiting Areas, General Seating, Meeting Rooms, and Lounges		Score Earned	Maximum Points
4.3.1	Variety of seating types		5
4.3.2	Arrangement of seating with clear space		3

4.3.3	Upholstery is matte, non-slip without bold pattern, and contrasts with environment		2
4.3.4	Tables are stable with rounded corners		2
4.3.5	Tables at accessible height with knee clearance		5
4.3.6	Assistive listening and communication enhancement technologies		5
4.3.7	Other communication systems (both visual and audible)		3
4.3.8	Floor finishes are firm and slip resistant, with no glare or busy patterns		3
4.3.9	Well-illuminated		3
Total Score			31

4.4 Kitchens		Score Earned	Maximum Points
4.4.1	Approach to kitchen is accessible		5
4.4.2	Clear space for manoeuvring		5
4.4.3	Sink at accessible height		4
4.4.4	Knee clearance under sink		4

4.4.5	Sink faucet is easy to use or automatic	3
4.4.6	Counter surfaces at accessible height	5
4.4.7	Microwave mounting height accessible and safe	4
4.4.8	Verticle side-by-side refrigerator	2
4.4.9	Accessible storage options	3
4.4.10	Variety of seating and table options	5
4.4.11	Well-illuminated	3
Total Score		43

4.5 Acoustic Considerations		Score Earned	Maximum Points
4.5.1	Sound damping and background noise		5
4.5.2	Volume of speakers and voice paging systems adjustable per area		3
4.5.3	Double-glazed windows are installed		2
Total Score			10

4.6 Illumination and Building Systems		Score Earned	Maximum Points
4.6.1	Flooring, walkway, ramp and stairway surfaces are well illuminated		4
4.6.2	Levels are consistent throughout site		4
4.6.3	Lighting individually controlled in task areas (if required for expected usage)		4
4.6.4	Interaction between lighting and surfaces minimizes glare		3
4.6.5	No abrupt changes between outdoor and indoor spaces		3
4.6.6	Building controls are at accessible heights		4
4.6.7	Window are glazed or fitted with material to reduce glare		3
4.6.8	Drinking fountains are accessible		3
Total Score			28

4.I Innovation		Score Earned	Maximum Points
4.I.1			
4.I.2			
Total Score			17

5. Sanitary Facilities



5.1 Washrooms		Score Earned	Maximum Points
5.1.1	Number of accessible washrooms adequate for expected use		5
5.1.2	Universal washrooms		5
5.1.3	Washroom identification signage		3
5.1.4	Power-operated door or screen wall entry		5
5.1.5	Minimum force required to open entry door		3
5.1.6	Clear opening width of entry and toilet stall doors		3
5.1.7	Entry door and toilet stall door have accessible hardware		3
5.1.8	Entry door and toilet stall door are colour contrasted with adjacent surfaces		3
5.1.9	Clear space for manoeuvring and transfer		5
5.1.10	Grab bars at appropriate height and locations at toilets		5
5.1.11	Toilets at appropriate height and have back supports		5

5.1.12	Toilet flushing mechanisms are within easy reach		4
5.1.13	Toilet paper dispensers at appropriate height and locations		5
5.1.14	Power outlet near toilet		2
5.1.15	Accessible urinals with clear space		5
5.1.16	Urinals are colour contrasted with adjacent surface		2
5.1.17	Sink and counter at recommended height with knee clearance		5
5.1.18	All washroom accessories at accessible heights and locations		4
5.1.19	Automated or easy-to-operate plumbing fixtures and accessories		4
5.1.20	Floor surface is stable, firm, and non-slip		4
5.1.21	Colour contrast between floor and wall, and fixtures		2
5.1.22	Emergency call button		3
5.1.23	Child change table at accessible height		2
5.1.24	Adult change table (if universal washroom)		3
5.1.25	Well-illuminated		3
Total Score			93

5.2 Showers		Score Earned	Maximum Points
5.2.1	Number of accessible showers adequate for expected use		5
5.2.2	Roll-in shower		5
5.2.3	Grab bars at appropriate heights and locations		5
5.2.4	Floor surface is stable, firm, and non-slip		4
5.2.5	Colour contrast between shower tile floor and wall		2
5.2.6	Water control mounted on wall at accessible height		4
5.2.7	Hand-held adjustable showerhead within easy reach		3
5.2.8	Shower accessories at accessible height and within reach		3
5.2.9	Fold-down shower seat		3
5.2.10	Adult change table		5
5.2.11	Well illuminated		3
Total Score			42

5.1 Innovation		Score Earned	Maximum Points
5.1.1			
5.1.2			
Total Score			14

6. Wayfinding and Signage



6.1 General Wayfinding and Signage		Score Earned	Maximum Points
6.1.1	Directional signage is comprehensive and clearly visible		5
6.1.2	Blade signage is used to supplement overhead signage where useful		4
6.1.3	Wayfinding includes a variety of techniques		5
6.1.4	Signage uses Arabic numerals and/or sans-serif lettering		4
6.1.5	Lettering, numerals, and symbols are clearly visible		5
6.1.6	Signs have glare-free surface		4
6.1.7	High-contrast characters/symbols on single-coloured backgrounds		4
6.1.8	Signs with text are efficiently worded		4
6.1.9	Use of international symbols/pictograms on signage where useful		4
6.1.10	Signs are well illuminated		3
Total Score			42

6.2 Room Identification Signage		Score Earned	Maximum Points
6.2.1	Room identification signage is used to identify spaces where useful		4
6.2.2	Sign includes Braille and characters/symbols that are raised		4
6.2.3	Sign at recommended height		4
6.2.4	Tactile sign at recommended location		3
6.2.5	Logical numbering		3
Total Score			18

6.3 Directory Boards and Interactive Information Kiosks		Score Earned	Maximum Points
6.3.1	Comprehensive relevant information		5
6.3.2	Location of amenities where provided		3
6.3.3	Raised characters and symbols, and Braille where appropriate		4
6.3.4	Accessible height and approach		4
6.3.5	Accessible interactive information kiosks		5
6.3.6	Audio information and instructions (if interactive information kiosks)		3
Total Score			24

6.I Innovation		Score Earned	Maximum Points
6.I.1			
6.I.2			
Total Score			8

7. Emergency Systems



7.1 Emergency Exits and Areas of Refuge		Score Earned	Maximum Points
7.1.1	Designated area of refuge in multi-level building		5
7.1.2	Area of refuge has adequate clear space for expected usage		5
7.1.3	Clear signage for emergency exit and area of refuge		5
7.1.4	Emergency exit and door to area of refuge are colour contrasted with surrounding		3
7.1.5	Evacuation chair or similar equipment available and easily understood		5
7.1.6	Ground-level emergency exit is accessible		5
Total Score			28

7.2 Fire Alarm Systems and Equipment		Score Earned	Maximum Points
7.2.1	Visual fire alarms generally visible throughout facility and where people might expect to be alone		5

7.2.2	Audible fire alarms throughout facility		2
7.2.3	Fire alarm pulls at accessible height and location		5
7.2.4	Fire-fighting and first aid equipment at accessible height and location		5
7.2.5	Emergency notification systems		5
Total Score			22

7.3 Evacuation Instructions		Score Earned	Maximum Points
7.3.1	Evacuation instructions on non-reflective surface		5
7.3.2	Evacuation instructions in large print and high contrast		5
7.3.3	Evacuation instructions include a floor plan diagram and alternate formats		5
7.3.4	Evacuation instructions at accessible height and location		5
Total Score			20

7.I Innovation		Score Earned	Maximum Points
7.I.1			
7.I.2			
Total Score			7

8. Additional Use of Spaces



8.1 Workstations		Score Earned	Maximum Points
8.1.1	Accessible path of travel and manoeuvring space		5
8.1.2	Chairs are adjustable		3
8.1.3	Desk height is adjustable		3
8.1.4	All workstations are appropriate size for expected usage		3
8.1.5	Outlets and switches are at accessible heights		4
8.1.6	Well-illuminated and task lighting is available		3
Total Score			21

8.2 Public Assembly Areas		Score Earned	Maximum Points
8.2.1	Accessible path of travel to accessible seating spaces		5
8.2.2	Number and location of accessible seating spaces		5

8.2.3	Accessible seating space has adequate clear space		3
8.2.4	Accessible seating space with line of sight		3
8.2.5	Adjacent seating for companions and clear space for service dogs		4
8.2.6	Stairs and steps		4
8.2.7	Assistive listening and communication enhancement technologies		5
8.2.8	Access to stage by performers/ speakers and audience		5
8.2.9	Access to all backstage facilities		5
8.2.10	Ticket counters/concessions are accessible		5
8.2.11	Well-illuminated		3
Total Score			47

8.3 Exhibit Spaces		Score Earned	Maximum Points
8.3.1	Accessible path of travel		5
8.3.2	Seating		3
8.3.3	Accessible sight lines for all displays		4

8.3.4	Accessible interactive devices	3
8.3.5	Accessible operable controls	3
8.3.6	Alternative media for all audio/video presentations	3
8.3.7	Alternative media for all descriptive information	3
8.3.8	Information in alternative languages for major exhibits	2
8.3.9	Well-illuminated	3
Total Score		29

8.4 Lodging and Temporary Accommodation		Score Earned	Maximum Points
8.4.1	Adequate number of rooms accessible		4
8.4.2	Additional rooms adaptable		3
8.4.3	Clear signage		3
8.4.4	Entrance door is easy to open or power operated		5
8.4.5	Accessible door hardware		3
8.4.6	Door viewer at accessible height (if available)		2

8.4.7	Accessible options for bed heights and no platform	4
8.4.8	All controls and outlets are within reach	4
8.4.9	Adequate ratio mix of rooms with roll-in showers and bathtubs	3
8.4.10	Design of toilets, showers, and bathrooms	5
8.4.11	Furniture and amenities are accessible	4
8.4.12	Emergency alarm systems have both audible and visual signals	5
8.4.13	Visual notification system	3
8.4.14	Assistive listening and communication enhancement technologies	3
8.4.15	Storage space with clear floor space, closets with shelves at variety of heights	3
8.4.16	Windows with accessible hardware	2
8.4.17	Well-illuminated	3
8.4.18	External spaces and patios are accessible	3
Total Score		62

8.5 Outdoor Recreation Areas		Score Earned	Maximum Points
8.5.1	Accessible pathways to all facilities and amenities		5
8.5.2	Seating		4
8.5.3	Shelter		4
8.5.4	Well-illuminated (if site expected to be lit)		3
Total Score			16

8.6 Cafeterias, Restaurants, and Bars		Score Earned	Maximum Points
8.6.1	Access to all facilities and amenities		5
8.6.2	Accessible path of travel		5
8.6.3	Counter, table, and bar at accessible height, or variety of options		5
8.6.4	Variety of seating available		3
8.6.5	Continuous tray rail in cafeterias, and condiments and cutlery within reach		3
8.6.6	Menu display boards are easy to read		3

8.6.7	Goods are within reach, vertically stacked where possible		4
8.6.8	Front-opening doors on refrigerators and freezers		4
8.6.9	Vending and dispensing machines are accessible		5
8.6.10	Check-out counters or point of sale (POS) location is accessible		5
8.6.11	Well-illuminated		3
Total Score			45

8.7 Retail Outlets		Score Earned	Maximum Points
8.7.1	Access to all facilities and display areas		5
8.7.2	Accessible path of travel		5
8.7.3	Display units are solid, stable, and have rounded edges		3
8.7.4	Clothes racks within accessible reach		4
8.7.5	Goods are clearly visible and within reach		4

8.7.6	Front-opening doors on refrigerators and freezers		4
8.7.7	Prices are clearly displayed		3
8.7.8	Check-out counters or point of sale (POS) location is accessible		5
8.7.9	Well-illuminated		3
Total Score			36

8.8 Playgrounds		Score Earned	Maximum Points
8.8.1	Adequate space for all children and their caregivers		5
8.8.2	Surfaces along routes leading to and in play space		5
8.8.3	Accessible play space components		5
8.8.4	Seating and shelter		5
Total Score			20

8.9 Fitness Centre		Score Earned	Maximum Points
8.9.1	Accessible path of travel		5
8.9.2	Number/variety of accessible fitness equipment		5
8.9.3	Raised stretching mat		5
8.9.4	Accessible lockers		4
8.9.5	Service counter is accessible		4
8.9.6	Drinking fountain is accessible		3
8.9.7	Well-illuminated		3
Total Score			29

8.10 Pools		Score Earned	Maximum Points
8.10.1	Access to pool and all facilities		5
8.10.2	Accessible path of travel		5
8.10.3	Deck surface is firm, stable, and slip resistant		5
8.10.4	Colour-contrasted edges around pool		5

8.10.5	Marked pathway from change room to pool		4
8.10.6	Ramp/sloped entrance or pool lift to access pool		5
8.10.7	Stairs into pool		4
8.10.8	Handrails		4
8.10.9	General safety equipment at accessible height and location		3
8.10.10	Pool wheelchair		3
8.10.11	Accessible lockers		4
8.10.12	Well-illuminated		3
Total Score			50

8.11 Change Rooms		Score Earned	Maximum Points
8.11.1	Accessible path of travel		5
8.11.2	Surface is firm, stable, and slip resistant		5
8.11.3	Adult change table with privacy		5
8.11.4	Accessible lockers		4

8.11.5	Seating		3
8.11.6	Well-illuminated		3
Total Score			25

8.12 Mail Service		Score Earned	Maximum Points
8.12.1	Clear space for approach		5
8.12.2	Mailboxes at accessible heights		3
8.12.3	Clear signage for mailboxes		3
8.12.4	Service counters and work surfaces are accessible (if provided)		3
8.12.5	Well-illuminated		3
Total Score			19

8.13 Shared Laundry Rooms		Score Earned	Maximum Points
8.13.1	Clear space for approach		5
8.13.2	Accessible controls and payment options		5
8.13.3	Front-loading machines		3

8.13.4	Clear signage for washers and dryers		3
8.13.5	Counters, laundry sinks, and seating		3
8.13.6	Well-illuminated		3
Total Score			24

8.14 Storage Facilities and Lockers		Score Earned	Maximum Points
8.14.1	Clear space for approach		5
8.14.2	Clear signage for lockers		3
8.14.3	Low threshold entry to storage unit		5
8.14.4	Accessible controls		5
8.14.5	Well-illuminated		3
Total Score			21

8.15 Garbage Rooms		Score Earned	Maximum Points
8.15.1	Clear space for approach		5
8.15.2	Accessible controls		5
8.15.3	Well-illuminated		3
Total Score			13

8.16 Viewpoints		Score Earned	Maximum Points
8.16.1	Accessible path of travel to viewpoints		5
8.16.2	Handrails/guardrails		5
8.16.3	Surface is firm, stable, and slip resistant		5
8.16.4	Level landings and clear space		5
8.16.5	Drainage		2
8.16.6	Viewing amenities are accessible		3
8.16.7	Interpretive signage is accessible		3
8.16.8	Seating		3
8.16.9	Shelter		3
Total Score			34

8.17 Visitor Centre and Kiosk		Score Earned	Maximum Points
8.17.1	Accessible path of travel		5
8.17.2	Accessible entrance to facility		5
8.17.3	Clear signage		3
8.17.4	Service counter is accessible		4

8.17.5	Printed information and sale items within accessible reach		4
8.17.6	Information available in a variety of formats		3
8.17.7	Seating and shelter		5
Total Score			29

8.18 Picnic Areas		Score Earned	Maximum Points
8.18.1	Accessible path of travel		5
8.18.2	Appropriate number of accessible picnic tables with seating		5
8.18.3	Surface is firm, stable, and slip resistant		5
8.18.4	Clear space around picnic table, fire pit, and in front of barbecue grill		4
8.18.5	Shelter option available		4
8.18.6	Well-illuminated (if site expected to be lit)		3
Total Score			26

8.1 Innovation		Score Earned	Maximum Points
8.1.1			
8.1.2			
	Total Score		55

9. Residential Units



9.1 Unit Security and Entry Systems		Score Earned	Maximum Points
9.1.1	Convenient location and easy identification		4
9.1.2	Accessible and easy-to-use controls		4
9.1.3	Communication system		4
Total Score			12

9.2 Unit Entrance and Entrance to Outdoor Spaces		Score Earned	Maximum Points
9.2.1	Unit entrance is accessible		5
9.2.2	Unit entrance is easy to identify		3
9.2.3	Clear signage		3
9.2.4	Clear opening width of entrance		5
9.2.5	Level landing at entrance		5
9.2.6	Unit door is easy to open or power operated		5
9.2.7	Level threshold		5

9.2.8	Clear space on interior and exterior of door		4
9.2.9	Accessible door hardware		4
9.2.10	Door viewer at accessible height (if available)		2
9.2.11	Well-illuminated		3
9.2.12	Shelter (if outdoor entry)		2
9.2.13	Entrance to outdoor balcony, patio, and other outdoor spaces is accessible		5
Total Score			51

9.3 Unit Interior Doors		Score Earned	Maximum Points
9.3.1	Clear opening width		5
9.3.2	Level threshold		5
9.3.3	Clear space on outside and inside of door or doorway		4
9.3.4	Accessible door hardware (if standard for all units)		4
Total Score			18

9.4 Unit Kitchens		Score Earned	Maximum Points
9.4.1	Clear space for manoeuvring		5
9.4.2	Accessible height sink		4
9.4.3	Knee clearance underneath sink or easily modified		4
9.4.4	Sink faucet is easy to use or automatic		3
9.4.5	Counter at accessible height or variety of heights		3
9.4.6	Clear counter space adjacent to sink and appliances		3
9.4.7	Rounded corners on counters and cabinetry		3
9.4.8	Counter has electrical outlets within accessible reach		2
9.4.9	Accessible storage options		3
9.4.10	Cabinet hardware is accessible (if standard for all units)		3
9.4.11	Accessible cooktop or range		5
9.4.12	Knee clearance underneath cooktop, or easily modified		3
9.4.13	Microwave mounting height accessible and safe		4

9.4.14	Vertical side-by-side style refrigerator		2
9.4.15	Raised dishwasher		2
9.4.16	Well-illuminated and task lighting available		3
Total Score			52

9.5 Unit Hallways		Score Earned	Maximum Points
9.5.1	Clear width		5
9.5.2	Colour contrast between wall and floor, with no glare (if colours are standard for all units)		3
9.5.3	No level changes requiring steps		3
9.5.4	Well-illuminated		3
Total Score			14

9.6 Unit Interior Stairs		Score Earned	Maximum Points
9.6.1	Clear width		2
9.6.2	Surface is firm, stable, and slip resistant		5
9.6.3	Level landings with clear space		3

9.6.4	Handrails		5
9.6.5	Colour-contrasted and slip-resistant strip on nosing (if standard in all units)		4
9.6.6	Riser height and tread depth		4
9.6.7	No open riser		3
9.6.8	Nosing design		2
9.6.9	Flooring with no busy patterns (if standard in all units)		2
9.6.10	Height clearance		3
9.6.11	Well-illuminated		3
	Total Score		36

9.7 Unit Bedrooms and Closets		Score Earned	Maximum Points
9.7.1	Clear space in front of closet door or clear width in walk-in closet		3
9.7.2	Low mounted or adjustable hanger rods, and accessible shelving		2
9.7.3	Clear space on at least two sides of bed		4
9.7.4	Power outlet within accessible reach		2
9.7.5	Reinforced ceiling for lift		5
Total Score			16

9.8 Unit Toilet Rooms		Score Earned	Maximum Points
9.8.1	Accessible toilet room on the entry level		5
9.8.2	Floor surface is stable, firm, and non-slip		4
9.8.3	Clear opening width of entry door		5
9.8.4	Entry door swings out or slides		3
9.8.5	Accessible entry door hardware (if door hardware is standard for all units)		4

9.8.6	Clear space to manoeuvre and transfer		5
9.8.7	Clear width of route to toilet		5
9.8.8	Reinforced walls for installation of grab bars		5
9.8.9	Toilet at appropriate height and has back support		5
9.8.10	Toilet flushing mechanism within easy reach		4
9.8.11	Power outlet near toilet		2
9.8.12	Sink and counter are accessible		5
9.8.13	Accessible storage		4
Total Score			56

9.9 Unit Showers and Bathtubs		Score Earned	Maximum Points
9.9.1	Floor surface is stable, firm, and non-slip		4
9.9.2	Reinforced walls for installation of grab bars		5
9.9.3	Roll-in shower		5
9.9.4	Accessible bathtub (if tub available)		5
9.9.5	Accessible water faucet and shower wand (if standard for all units)		5

9.9.6	Recessed soap holders or shelves within easy reach		4
9.9.7	Colour contrast between shower/tub tile floor or base and front wall (if standard in all units)		2
9.9.8	Drainage		3
Total Score			33

9.10 Unit Laundry		Score Earned	Maximum Points
9.10.1	Clear space for approach		5
9.10.2	Front-loading machines (if appliances are provided for all units)		5
9.10.3	Accessible controls		5
9.10.4	Well-illuminated		3
Total Score			18

9.11 Unit General Requirements		Score Earned	Maximum Points
9.11.1	Adequate number of accessible and adaptable units		5
9.11.2	Unit has both audible and visual fire/smoke alarm		5
9.11.3	All controls and outlets are within accessible reach		5
9.11.4	Space/framing is provided for future residential lift (if multiple level)		5
9.11.5	Windows with accessible hardware		4
Total Score			24

9.I Innovation		Score Earned	Maximum Points
9.I.1			
9.I.2			
Total Score			33



10. Trails and Pathways



10.1 Trail and Pathway Features		Score Earned	Maximum Points
10.1.1	Designated trailheads		5
10.1.2	Trail/pathway entrances are accessible		5
10.1.3	Clear width and passing spaces at regular intervals		5
10.1.4	Surface is firm, stable, and slip resistant		5
10.1.5	Path is level or low-gradient slope (when not accommodated by ramp)		5
10.1.6	No obstacles on path and overhead, or obstacles are cane detectable and high contrast		5
10.1.7	Edge protection		4
10.1.8	Clearly marked pedestrian crossings (if in path of traffic)		3
10.1.9	Seating		3
10.1.10	Drainage		2
10.1.11	Well-illuminated (if required for expected usage)		3
Total Score			45

10.2 Trail and Pathway Ramps		Score Earned	Maximum Points
10.2.1	Slope		5
10.2.2	Clear width		3
10.2.3	Surface is firm, stable, and slip resistant		5
10.2.4	Level landings with clear space		4
10.2.5	Colour-contrasted and slip-resistant strip		4
10.2.6	Handrails		5
10.2.7	Edge protection		3
10.2.8	Well-illuminated (if required for expected usage)		3
Total Score			32

10.3 Trail and Pathway Stairs		Score Earned	Maximum Points
10.3.1	Clear width		2
10.3.2	Surface is firm, stable, and slip resistant		5
10.3.3	Level landings with clear space and at regular intervals		3
10.3.4	Handrails		5

10.3.5	Tactile attention indicators (truncated domes)		5
10.3.6	Colour-contrasted and slip-resistant strip on nosing		4
10.3.7	Riser height and tread depth		4
10.3.8	No open riser		3
10.3.9	Nosing design		2
10.3.10	Drainage		2
10.3.11	Well-illuminated (if required for expected usage)		3
	Total Score		38

10.4 Trail and Pathway Wayfinding and Signage		Score Earned	Maximum Points
10.4.1	Trail/pathway information signage at trailhead		5
10.4.2	Distance markers along route		3
10.4.3	Amenities and/or point of interest signage (if available)		3
10.4.4	Accessible interpretive signage (if available)		3
10.4.5	Signage uses Arabic numerals and/or sans-serif lettering		4

10.4.6	Lettering, numerals and symbols are clearly visible		5
10.4.7	Signs have glare-free surface		4
10.4.8	High-contrast characters/symbols on single-coloured backgrounds		4
10.4.9	Use of international symbols/pictograms on signage where useful		4
Total Score			35

10.1 Innovation		Score Earned	Maximum Points
10.1.1			
10.1.1			
Total Score			15

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